

eXpresso Achieves Express Federation with myOneLogin

eXpresso Corporation uses myOneLogin Federation to participate in partner communities and marketplaces, broadening its own market.

Challenges:

- Join partner communities
- Comply with federation standards
- Minimize developer effort

Solution:

myOneLogin Federation

Benefits:

- SSO, provisioning from partners
- Rapid deployment
- Simple administration

eXpresso is an award-winning SaaS provider of real-time document collaboration for Microsoft® Office. Its patent pending Asymmetric Collaboration™ service enables business users to share and collaborate on business documents from any location. Document owners may control an individual's editing responsibilities by personalizing the visibility and rights for specific file elements such as cells, rows, columns, regions, or slides. Identity federation gives eXpresso a way to participate in industry portals and online business communities, as well as broaden its market by removing barriers to adoption and simplifying integration with partners and corporate clients.

Connecting with partners using federation

eXpresso offers an on-demand, web-based application that supports real-time collaboration using Microsoft Office applications. Until recently, potential customers had to visit the eXpresso site directly and subscribe to use the service.

In spring of 2009, eXpresso entered into a partnership with an on-demand collaboration platform. The partnership lets eXpresso participate in online communities for industries such as automotive suppliers and healthcare that rely heavily on Microsoft Office files for information exchange and collaboration. By participating in partners' industry-specific online communities, eXpresso gains access to new markets that need their solution.

eXpresso needed to add federation capabilities to its application to support this partnership and give the partner's users the ability to both sign up and sign on to eXpresso from within the partner portal. Specifically, the partner required that eXpresso support the Security Assertion Markup Language (SAML) federation standard. Federation standards like SAML enable partners in trusted relationships to enable single sign-on and provisioning across their applications.

As an on-demand service provider, eXpresso recognized the benefits of the Software-as-a-Service model when evaluating federation and identity management solutions. Says Gavin Harvett, VP of Product Marketing at eXpresso, "We look for vendors that bring deep discipline expertise and offer it as an on-demand service, so we can focus on our core product. We applied the same idea to the search for SAML federation services and found myOneLogin Federation."

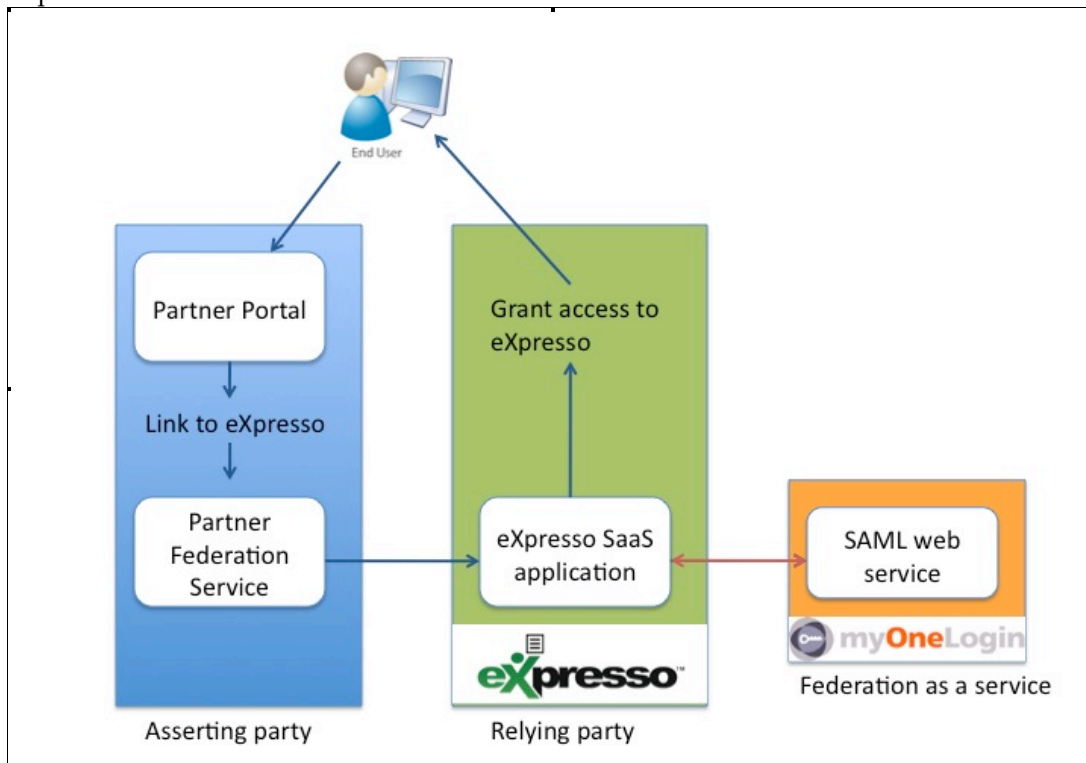


myOneLogin Federation

myOneLogin Federation offers federation as a service, accessible using simple Web Services calls. Using myOneLogin, applications can consume or produce SAML assertions simply by calling the service with basic parameters. myOneLogin Federation supports multiple federation standards, including SAML 1.1, SAML 2.0 and Active Directory Federation Services (ADFS). It can consume one version and produce another, effectively translating between different partners.

eXpresso carefully analyzed the requirements and spoke with the TriCipher experts about their federation needs before selecting myOneLogin. The implementation effort itself took only half a day. Says Harvett, "The sample code on the myOneLogin website was a big benefit. Rather than reading long user manuals, our developers just looked at the code and built what they needed."

The company was able to implement the federation support well ahead of the required schedule. In addition to single sign-on, they put support in place to accept provisioning assertions, so that new user identities federated from the partner could automatically be provisioned as users in the eXpresso service.



The federated future

Using myOneLogin Federation, eXpresso can support more partners and integrate with other identity management solutions. The federation support also helps eXpresso work with larger enterprises using enterprise identity management solutions. Says Harvett, "With myOneLogin Federation, we can now offer single sign-on as an additional benefit for enterprise customers. Using myOneLogin Federation is a quick and simple way to enhance our application with identity management."



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